

Why should I attend ETAG?

By sharing your experiences we can take reasonable steps to improve services and make positive changes.
- This can't all come from us!

This means we want to:

- hear about your experiences and views.
- tell you about planned changes to health services (and ask you what you think).
- where possible improve services based on what you tell us.
- make sure services are tailored to different needs.

By sharing your experiences you can:

- improve services in the future for yourself and others.
- have your voice heard and influence proposed changes to services.
- represent the needs of you, or your group.

What can I offer?

- attendance at regular meetings
- to share experiences and views of accessing and receiving health care
- to participate in discussions
- to feedback key information to the group that you are representing
- to find out group member's views and share at meetings
- to contribute and give feedback on the work and healthcare services that NHS Bolton CCG commission
- to take part in relevant consultations
- to attend tasks groups where relevant.

Individuals can attend as a representative of a group or as an individual accessing health services.

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NHS
Bolton Clinical Commissioning Group

LET'S
MAKE
IT...

Better Bolton

Why is ETAG important to me?



Equality Target Action Group (ETAG)

- providing a voice for those that may have different needs or different everyday health challenges.

Make a difference to your NHS in Bolton

What is ETAG?

ETAG supports NHS Bolton Clinical Commissioning Group to consult with different community groups (of all ages) in and around Bolton. ETAG works as a forum bringing together the community and patient representatives to share information and discuss issues relevant to local health.



So, what do we really mean when we talk about 'equality'?

Equality, in this instance, is about making sure ALL people are treated fairly and have access to NHS information, services and premises when they need to. We know that not everyone accesses services in the same way, particularly those that feel vulnerable.

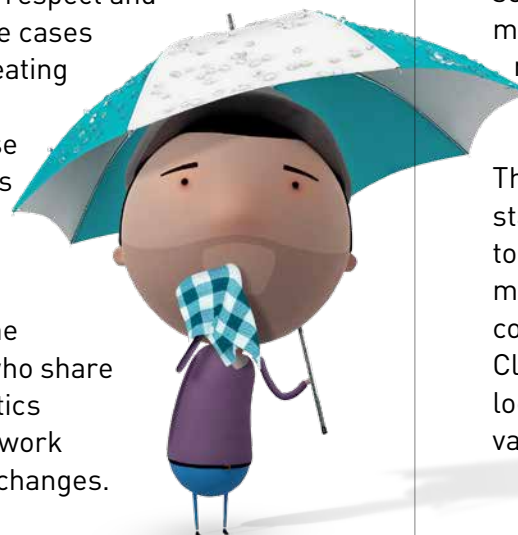
Protected Characteristics

The Equality Act 2010 gives the NHS the opportunity to work towards reducing discrimination and inequalities in health and social care by identifying 'protected characteristics'. This means that people are protected from discrimination because of their:

- Age
- Disability
- Gender
- Gender Reassignment
- Marriage & Civil Partnership
- Pregnancy & Maternity
- Race
- Religion or Belief
- Sexual Orientation.

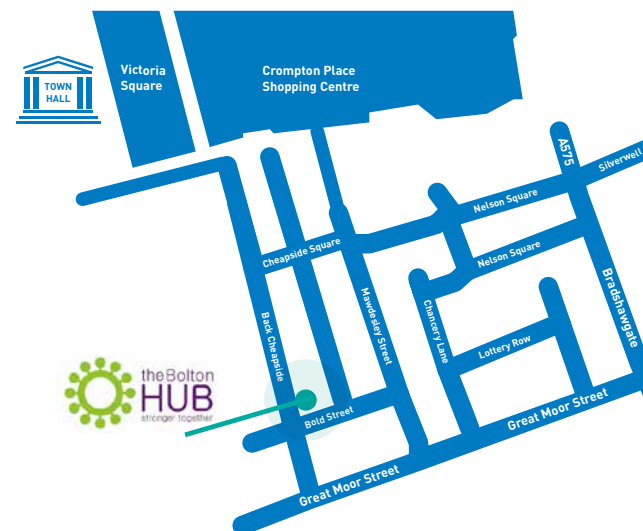
Everyone deserves to be treated with fairness, equality, respect and dignity but in some cases discrimination (treating someone less favourably because of their differences or perceived differences) can happen.

By making sure the voices of people who share these characteristics are heard we can work together to make changes.



What happens at an ETAG Meeting?

The group meets every 8 weeks in the centre of Bolton (at Bolton Hub, Bold Street).



Each meeting has a set agenda which is sent out at least two weeks prior to the meeting. Key speakers are invited to the meeting to cover a range of issues on health, equality and diversity.

The meeting typically lasts 2-hour and starts with a bite to eat and a chance to speak to others who are there. The meeting brings together people that commission your healthcare - Bolton Clinical Commissioning Group, and other local groups that have come to trust and value the contribution that they can make.