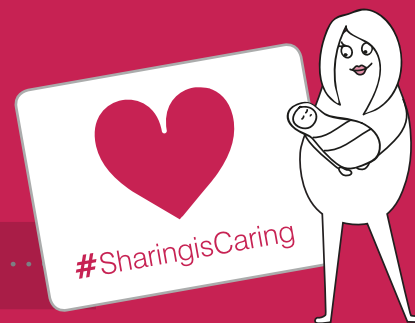


What is the Bolton Care Record?

Things are changing in Bolton. As part of planned improvements local health and social care organisations will be working more closely together to make patient care even better.

To do this we need to make some changes so that everyone directly involved in your care can see your medical records. This means that your GP, a specialist at the hospital, a district nurse or your social care professional will have access to the information they need and you won't have to repeat yourself all the time.

The Bolton Care Record is a new confidential computer record that will provide health and social care professionals directly involved in your care access to the most up-to-date information about you. It does this by securely sharing appropriate information from your medical and care records between health and social care services in Bolton.

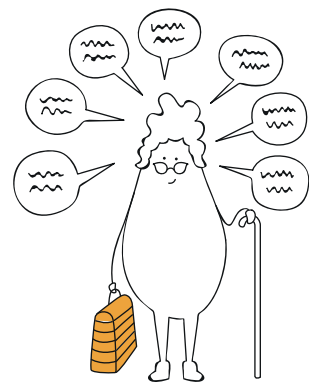


#SharingisCaring

For further information go to :
<http://www.boltoncarerecord.org> to get involved
with the conversation and have your opinion heard.
Join us @BoltonCareRec #SharingisCaring

If you have any queries: T: 0800 588 4400 (Freephone)
or email bolccg.sharingiscaring@nhs.net

What is the Bolton Care Record?



Better quality care through: **Bolton Care Record.**

What kind of information will be shared?

The Bolton Care Record will hold certain information about each patient which will ensure that when you are being treated or cared for by the NHS or social care services, the professionals looking after you will have the most up-to-date information:

- Address and telephone number – so we have one set of contact details.
- Diagnosis list – to make sure your health or social care professional have an accurate and complete record of your care.
- Medications – so everyone treating you can see what medicines you've currently been prescribed.
- Allergies – to make sure you aren't prescribed or given any medicines you could have an adverse reaction to.
- Test results – to speed up your treatment and care.
- Referrals, clinic letters and discharge information – to make sure the people caring for you have all the information they need about other treatment you're having elsewhere.

Why do we need to share information?

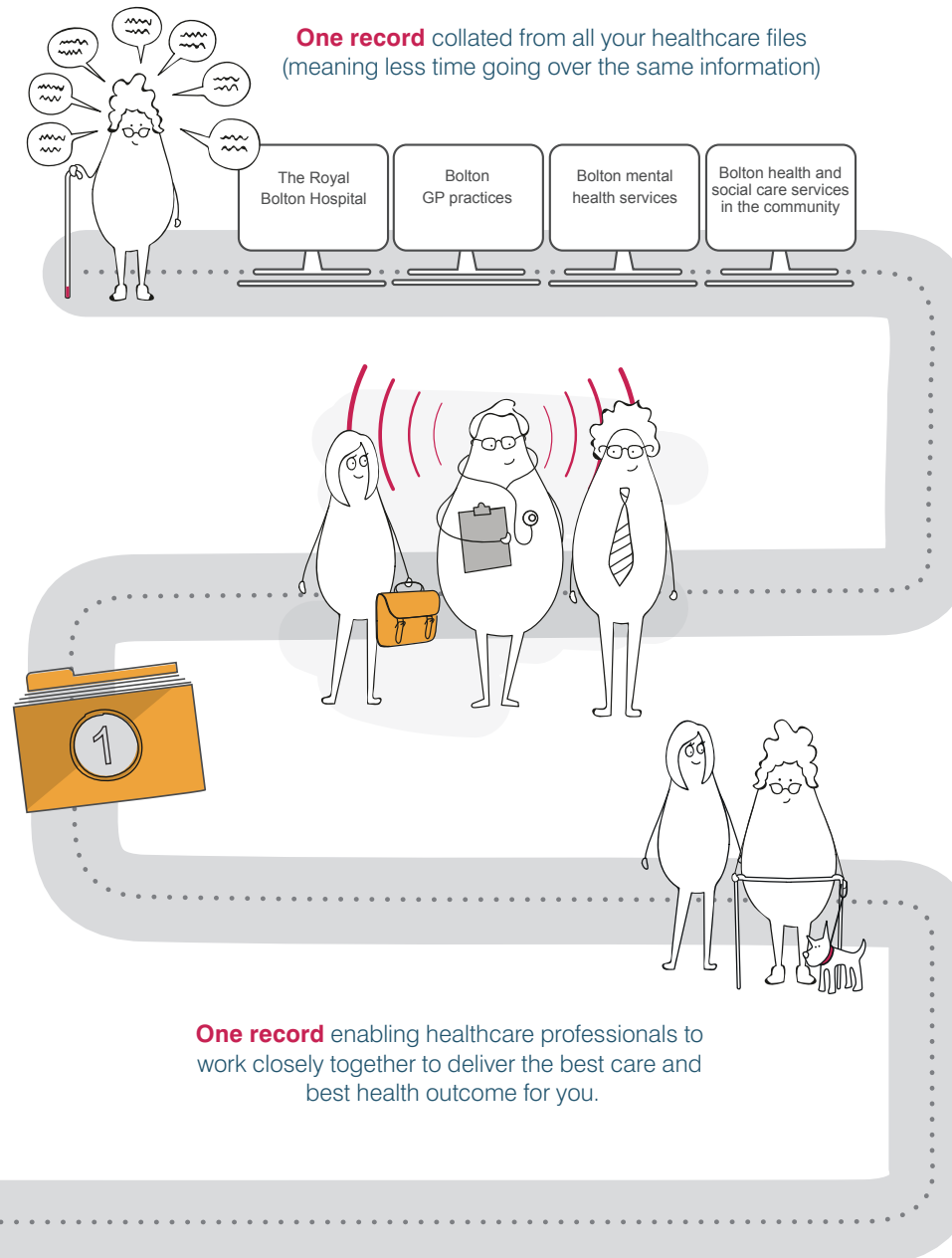
At any point, you can say 'no' to any health or care professional who asks for permission to view your information. You are also able to opt out completely of having a Bolton Care Record. You should contact your GP in the first instance if you wish to opt out.

Information is already shared by phone and paper records across health and social care organisations. The Bolton Care Record will enable your information to be shared more accurately and more efficiently with those professionals directly involved in your care. This should improve the care you receive.

The benefits for you...

- Joined up care is safer care
- More time spent on you and your care, instead of going over the same information
- Less paperwork
- Fewer unnecessary clinical tests
- Better self-management for patients
- More accurate prescriptions

The Bolton Care Record



Frequently asked questions

Can anybody see my records?

No. Only care professionals directly involved in your care will see your Bolton Care Record. Your details won't be made public or passed onto a third party not directly involved in your care.

How do I know my record is secure?

By law, everyone working in, or for the NHS and social care must respect your privacy and keep your information safe. Data protection is taken very seriously. If you believe your records have inappropriately been viewed then please inform us on the number or email below with as much information as possible about the incident.

Can I access my Bolton Care Record ?

Yes, under the 1988 Data Protection Act you can request all information that an organisations hold about you. Please contact the care provider directly.

Do I have to share my records?

You can choose not to have a Bolton Care Record. It is your choice but sharing your medical and social care information through a Bolton Care Record will make it easier to provide the best care and support for you.

How do I opt out?

At any point, you can say 'no' to any health or care professional who asks for permission to view your information. You are also able to opt out completely of having a Bolton Care Record. You should contact your GP in the first instance if you wish to opt out.