

NHS Bolton CCG

Patient Services Activity and Analysis Report

1 July 2018 – 30 September 2018



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1 INTRODUCTION

- 1.1 This report is prepared by NHS Greater Manchester Shared Service's Patient Services Team for NHS Bolton Clinical Commissioning Group (CCG).
- 1.2 The purpose of the report is to provide information and statistical data on all Freedom of Information enquiries, as processed by Patient Services on behalf of NHS Bolton CCG.
- 1.3 This report includes analysis of activity for contacts made to Patient Services and service delivery. The report covers the period 1 July 2018 – 30 September 2018 (quarter 2, 2018 – 2019).

2 SUMMARY OF ACTIVITY

- 2.1 The Patient Services Team supports NHS Bolton CCG by providing a comprehensive focal point for processing all requests under the Freedom of Information Act 2000.
- 2.2 During this reporting period, Patient Services received a total of 528 Freedom of Information requests on behalf of all CCG partners.
- 2.3 Of these requests, 90 (17%) related to NHS Bolton CCG.
- 2.4 Of the 90 Freedom of Information requests received:

Freedom of Information requests received by NHS Bolton CCG	2018 - 2019		2017 - 2018	
	Quarter 2	Quarter 1	Quarter 4	Quarter 3
Number of requests received	90	79	74	80
Answered within 20 working days	95%	94%	94%	89%
Answered in more than 20 working days	5%	6%	6%	11%
Withdrawn	3	1	2	5
Ongoing	0	0	0	0

- 2.5 Of the 90 Freedom of Information requests received in quarter 2, 2018 – 2019, 37% were themed as being about the commissioning decisions of the CCG. The following table provides an analysis of all Freedom of Information requests by theme:

Freedom of Information requests received by NHS Bolton CCG by theme	2018 - 2019				2017 - 2018			
	Quarter 2		Quarter 1		Quarter 4		Quarter 3	
	No	%	No	%	No	%	No	%
Commissioning	33	37%	35	44%	22	30%	17	21%
Condition/ Treatment specific	9	10%	6	8%	13	18%	10	13%
CCG contracts	8	9%			4	5%	10	13%
Medicines Management	8	9%	1	1%	3	4%	7	9%
Continuing Healthcare	7	8%	7	9%	5	7%	4	5%
CCG Policy	5	6%	4	5%			2	3%
Individual Funding Requests	4	4%	5	6%	2	3%	1	1%
IM&T	4	4%	5	6%	1	1%	5	6%
HR	3	3%	1	1%	3	4%	2	3%

Freedom of Information requests received by NHS Bolton CCG by theme	2018 - 2019				2017 - 2018			
	Quarter 2		Quarter 1		Quarter 4		Quarter 3	
	No	%	No	%	No	%	No	%
Contact details	2	2%	8	10%	7	9%	7	9%
Finance	2	2%	4	5%	3	4%	11	14%
Communications					1	1%		
Information Governance			1	1%	1	1%	1	1%
NHS 111	1	1%						
Other organisation	1	1%			5	7%		
GP Federations	1	1%	1	1%			1	1%
CCG Structure	1	1%	1	1%	4	5%	2	3%
Engagement	1	1%						
Total	90	100%	79	100%	74	100%	80	100%

- 2.6 Applicants who are unhappy with the response they receive or the way in which their request was handled may ask for a review. If they remain dissatisfied they may appeal to the Information Commissioner's Office.
- 2.7 Within this reporting period, no requests were received for an internal review and no cases were escalated to the Information Commissioner's Office.
- 2.8 Appendix 1 provides the quantitative and qualitative data in respect of the Freedom of Information requests received during this reporting period.

3 RECOMMENDATIONS/RESOLUTION REQUIRED

- 3.1 The CCG is requested to support the Patient Services report for Quarter 2, 2018 – 2019.

Rob McDougall
Senior Patient Services Manager
Greater Manchester Shared Services
15 January 2019

Appendix 1

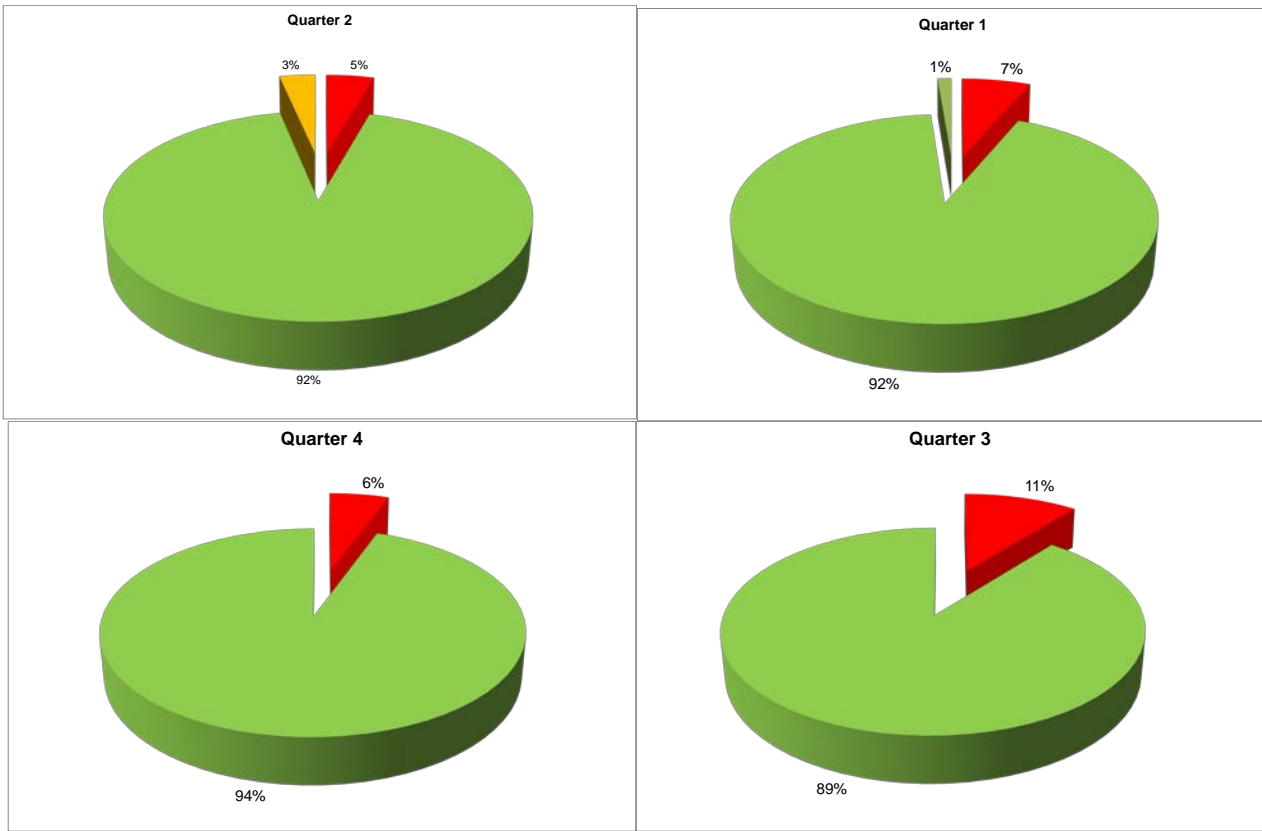
1. Freedom of Information requests

- 1.1 The Freedom of Information Act 2000 requires all public authorities to make any information they hold available on request. The information requested reflects the issues of interest to the press and the public, and covers a variety of matters including prescribing guidance, the use of agency staff, redundancy payments and contractual details.
- 1.2 The following chart shows a breakdown of the number of Freedom of Information requests that were directed to NHS Bolton CCG in this reporting period by category of applicant:

Category of applicant	Administration	Advocacy	Business Analyst	Business Consultancy	CEO/Chair/Director	Charity	Comms/Marketing/PR	Legal	MP/Parliamentary Assistant	Other NHS organisation	Policy Officer	Media/Press	Researcher	Student	Unknown	Total
Quarter 2, 2018 - 2019	0	0	0	6	3	0	0	1	0	2	5	7	2	0	64	90
July				1	1			1		1	2	2	1		30	39
August				1	1						2	3			18	25
September				4	1					1	1	2	1		16	26
Quarter 1 2018 - 2019	3	1	0	8	1	0	3	0	3	2	1	6	1	3	47	79
April	1			2			1			1	1	1		1	19	27
May	2	1		1	1		1		2	1		2	1	2	15	29
June				5			1		1			3			13	23
Quarter 4 2017 - 2018	2	0	1	5	2	0	1	0	0	5	4	3	3	1	46	74
January	1			2	2					3	2		1		15	26
February	1									1	2		2		16	22
March			1	3		1	1			1		3		1	15	26
Quarter 3, 2017 - 2018	4	0	0	4	1	0	6	0	0	2	5	7	4	0	47	80
October	2			1			2				2		3		16	26
November	1			2	1		3			1	2	4	1		18	33
December	1			1			1			1	1	3			13	21

- 1.4 The Freedom of Information Act 2000 requires that all requests are responded to within 20 working days. Where a request cannot be responded to within 20 working days, an apology letter or email is sent to the applicant to explain.

1.5 The following chart shows the performance of NHS Bolton CCG in responding to Freedom of Information enquiries received in this reporting period. The percentages shown are based on the number of requests responded to at the time of reporting:



■ Answered in more than 20 working days ■ Answered within 20 working days ■ Withdrawn

1.6 4 Freedom of Information request received in quarter 2, 2018 – 2019, were responded to in more than 20 working days. Analysis of these requests shows that 2 breaches occurred due to the late receipt of information from CCG services and 2 occurred due to the delayed sign-off of the response by the CCG.

1.7 All Freedom of Information request received in this reporting period are now resolved.

2. Register of Freedom of Information requests

2.1 The following table provides a summary of each Freedom of Information request made to NHS Bolton CCG in this reporting period:

Reference No.	Received	Response Sent on Time?	Theme	Nature of Request
BOL/FOI/12249	02/07/2018	Answered within 20 working days	Condition/ Treatment specific	Requester has asked ow many 6-in-1 vaccines were offered from 2015/16 to present, how many were refused by the parent/guardian, and how many children were diagnosed with diphtheria, hepatitis B, Hib, polio, tetanus, or whooping cough following a refusal by

Reference No.	Received	Response Sent on Time?	Theme	Nature of Request
				parent/guardian
BOL/FOI/12255	03/07/2018	Answered within 20 working days	Commissioning	Information requested about how many IVF, ICSI, FET cycles were delivered within the CCG's locality, the total spend, price per cycle, how many cycles are offered, IVF service tender process, in addition to other information
BOL/FOI/12262	04/07/2018	Answered within 20 working days	Condition/ Treatment specific	Information sought about the services provided by the CCG for Children and Young People who are affected by Foetal Alcohol Spectrum Disorders
BOL/FOI/12263	04/07/2018	Answered within 20 working days	Commissioning	Requester has asked for a breakdown of the CCG's spend on the 'purchase of healthcare from non-NHS bodies' by independent/private, voluntary, LA, devolved or other
BOL/FOI/12269	04/07/2018	Answered within 20 working days	Continuing Healthcare	Information requested about the CCG's Continuing Healthcare process, including a map of the assessment process, contact details for the Continuing Healthcare Team and submission of checklist, coordinator of the Decision Support Tool, the number of staff working in the Continuing Healthcare Team, and the number of service users accessing the service (successful and unsuccessful)
BOL/FOI/12276	04/07/2018	Answered within 20 working days	Commissioning	Information requested about the CCG's community mental health services, including the number of people waiting to access psychological therapy, how long individuals have to wait, and what services are offered by the service
BOL/FOI/12282	05/07/2018	Answered within 20 working days	Commissioning	Information requested about Community Based Medical Education, including the main contact for education within the CCG, their contact details, IT systems used for EPR, and what factors would be considered when looking at a practice's ability to offer placements

Reference No.	Received	Response Sent on Time?	Theme	Nature of Request
BOL/FOI/12288	05/07/2018	Answered within 20 working days	Commissioning	Information requested about Urgent Treatment Centres within the CCG's locality, including the name, address, launch date and contact information
BOL/FOI/12294	06/07/2018	Answered within 20 working days	Engagement	Requester has asked for a breakdown of the CCG's spend on public engagement activities in 2016/17 and 2017/18, including staff costs, cost of lay members, externally commissioned engagement activities, and running costs of patient forums
BOL/FOI/12300	06/07/2018	Answered within 20 working days	Commissioning	Information requested about GP Streaming at A&E, such as opening hours, hourly pay of GPs, vacancies, seniority of staff, patient complaints, and how patients are triaged/signposted
BOL/FOI/12306	09/07/2018	Answered within 20 working days	Contact details	Name(s) and contact details requested for the person(s) responsible for the CCG's GP Extended Access Hubs
BOL/FOI/12312	09/07/2018	Answered within 20 working days	IM&T	Information requested about the CCG's energy management system, including the provider, software used, current contract duration and expiration, annual spend on utilities, and the CCG's energy management strategy for the current financial year
BOL/FOI/12318	10/07/2018	Answered within 20 working days	HR	Information requested about Improving Access to Psychological Therapy (IAPT), including the number of training places budgeted for and business continuity plans
BOL/FOI/12324	11/07/2018	Answered within 20 working days	CCG contracts	Requester has asked for copies of all correspondence between the CCG's Chair/Chief Executive and a number of tobacco companies , including Philip Morris International
BOL/FOI/12330	11/07/2018	Answered within 20 working days	Commissioning	Requester would like to know if the CCG commissions a GP extended access service (routine appointments) and if so, how many appointments are available, and how many appointments were utilised in the

Reference No.	Received	Response Sent on Time?	Theme	Nature of Request
				year 2017/18
BOL/FOI/12336	11/07/2018	Answered within 20 working days	Condition/ Treatment specific	Information sought about the number of referrals that were made to CAMHS from schools, broken down by age and reason for referral; also, how many referrals were accepted/rejected and reasons
BOL/FOI/12342	12/07/2018	Answered within 20 working days	Commissioning	Requester would like to know how the CCG validates coded hospital data for reimbursement
BOL/FOI/12348	12/07/2018	Answered within 20 working days	Medicines Management	Requester has asked if the CCG has a formulary for Ketone Test strips, as well as the CCG's contact for the necessary formulary within medicines optimisation and the next review date of the formulary
BOL/FOI/12354	13/07/2018	Answered within 20 working days	CCG contracts	Requester would like to know what procurement process was used when the CCG acquired Graphnet as the Integrated Digital Care Record (ICDR) provider, framework, contract term, and a contact for the procurement lead
BOL/FOI/12355	13/07/2018	Answered within 20 working days	CCG contracts	Information requested about the provider of CYP community services for physical and mental health, the contract duration and if the CCG intends to tender the contract when it expires
BOL/FOI/12361	16/07/2018	Answered within 20 working days	Commissioning	Information requested about the commissioning of services that deliver high quality VTE prevention
BOL/FOI/12367	18/07/2018	Answered within 20 working days	CCG contracts	Information requested about the CCG's correspondence with representatives of Babylon Healthcare Ltd, Babylon Partners Ltd and GP at Hand, including the data and nature of the correspondence
BOL/FOI/12373	18/07/2018	Answered within 20 working days	GP Federations	Information requested about the CCG's spend on individual GP practices and GP Federations/ Consortiums in the most recent financial year
BOL/FOI/12379	18/07/2018	Answered in more than 20 working days	CCG Policy	Information requested about the CCG's criteria for IVF funding

Reference No.	Received	Response Sent on Time?	Theme	Nature of Request
BOL/FOI/12389	19/07/2018	Answered within 20 working days	Medicines Management	Information requested about the formulary group that the CCG was part of in 2016 as well as other information relating to the CCG's Medicines Management function
BOL/FOI/12392	21/07/2018	Withdrawn	Other organisation	Information requested about the types of consultations that there are between a clinician and patient within a hospital setting and how long each of these consultations/ appointments last
BOL/FOI/12398	23/07/2018	Answered within 20 working days	Commissioning	Requester has asked for a list of all payments made by the CCG to pharmacies for locally commissioned NHS or private services, such as smoking cessation, emergency hormonal contraception, supervised consumption of medicines and needle exchange services
BOL/FOI/12403	23/07/2018	Answered within 20 working days	Commissioning	Information requested about the funding of treatment for elective spinal surgeries, non-surgical treatments for lower back pain and spinal cord stimulation treatments for chronic pain, as well as the number of successful Individual Funding Requests made for each spinal surgery, non-surgical treatment for lower back pain and spinal cord stimulation treatment for chronic pain, and the number of unsuccessful Individual Funding Requests for the same
BOL/FOI/12411	24/07/2018	Answered within 20 working days	Commissioning	Information requested about the commissioning of learning disability support packages
BOL/FOI/12419	25/07/2018	Answered within 20 working days	Commissioning	Information requested about the operation of urgent care centres, minor injury units and urgent treatment centres
BOL/FOI/12425	25/07/2018	Answered within 20 working days	Commissioning	Information requested about the commissioning of tier 3 weight management services
BOL/FOI/12427	25/07/2018	Answered within 20 working days	HR	Information requested about the number of NHS staff on long-term stress leave during the last year as well as the total number of days they were on stress leave

Reference No.	Received	Response Sent on Time?	Theme	Nature of Request
BOL/FOI/12433	26/07/2018	Answered within 20 working days	Commissioning	Information requested about the number of referrals that were made to CAMHS, whether the CCG provides an out of hours CAMHS and the broad categories used to record reasons for the refusal of CAMHS treatment
BOL/FOI/12439	26/07/2018	Answered within 20 working days	Commissioning	Information requested about the CCG's spend on mental health services, including and excluding any NHS England funding on specialised mental health services, as well as Children and Young Persons Mental Health Services, excluding learning disabilities and eating disorders
BOL/FOI/12445	26/07/2018	Answered within 20 working days	Continuing Healthcare	Information requested about the number of Continuing Healthcare nurse assessors that are employed by the CCG and the software that is used to support the CHC process
BOL/FOI/12451	27/07/2018	Answered within 20 working days	CCG contracts	Information requested about the provision of wheelchair services
BOL/FOI/12456	30/07/2018	Answered within 20 working days	Commissioning	Information requested about the CCG's funding in light of an NHS England consultation regarding evidence based interventions
BOL/FOI/12463	31/07/2018	Answered in more than 20 working days	Continuing Healthcare	Information requested about the CCG's Continuing Healthcare Team, including the number of adults currently receiving Continuing Healthcare funding, broken down by who this is funded by, what was the budget for Continuing Healthcare, what was the total cost for the CCG in 2017/18, what is the anticipated budget for the coming years to 2020/21
BOL/FOI/12465	31/07/2018	Answered within 20 working days	Individual Funding Requests	Information requested about the CCG's Individual Funding Requests from 2013/14 to present, including policies, number received, approved, denied, and the procedures that are currently subject to Individual Funding Requests
BOL/FOI/12471	01/08/2018	Answered within 20 working days	Commissioning	Information sought about the length of time between referral and beginning treatment for

Reference No.	Received	Response Sent on Time?	Theme	Nature of Request
				psychological therapies for patients who were referred in July 2018, including all talking therapies and all methods of referral
BOL/FOI/12476	01/08/2018	Withdrawn	IM&T	Information requested about the CCG's ICT expenditure, broken down by hardware, software and services
BOL/FOI/12484	02/08/2018	Answered within 20 working days	Medicines Management	Requester has asked for the start date of all prescribing rebate schemes that the CCG currently holds
BOL/FOI/12489	03/08/2018	Answered within 20 working days	Condition/ Treatment specific	Information sought about how many cataract surgeries were performed in the CCG locality in 2015, 2016, 2017, and the number of cataract surgeries that are scheduled for 2018 and 2019
BOL/FOI/12495	03/08/2018	Answered within 20 working days	Commissioning	Information sought about how much the CCG spent on day opportunities (supporting people to access the community) for adults with learning disabilities/ASD between October and December 2017, the average and highest hourly rates, if these are commissioned through a framework, and the names and addresses of the providers
BOL/FOI/12501	03/08/2018	Answered within 20 working days	Condition/ Treatment specific	Information sought about how many babies were born with ankyloglossia each year since 2013/14, how many procedures were carried out in 2017, how long did the child have to wait, and what was the average age of children undergoing this procedure
BOL/FOI/12507	06/08/2018	Answered within 20 working days	Commissioning	Information requested about the services that are commissioned by the CCG for people with headaches and migraines, including the prevalence within the CCG locality, current care pathways, specialist services, CCG formulary, and neurology service delivery and planning
BOL/FOI/12513	06/08/2018	Answered within 20 working days	Medicines Management	Information sought about the supply route the CCG uses to

Reference No.	Received	Response Sent on Time?	Theme	Nature of Request
				procure wound care dressings
BOL/FOI/12520	06/08/2018	Answered within 20 working days	Individual Funding Requests	Information sought about the number of Individual Funding Requests that were received, approved and rejected by the CCG
BOL/FOI/12526	06/08/2018	Answered within 20 working days	Commissioning	Requester would like to know if the CCG commissions a service that provides a specific diagnostic pathway for CYP with a number of neurodevelopment disorders, including ADHD, ASD, Dyspraxia, Dyscalculia, Dyslexia
BOL/FOI/12529	07/08/2018	Answered within 20 working days	Commissioning	Information sought about the CCG's mental health, learning disability and dementia services expenditure for 2017/18 and 2018/19, broken down by NHS and non-NHS providers
BOL/FOI/12535	10/09/2018	Answered within 20 working days	Commissioning	Information sought about the CCG's response to NHS England's High Impact Actions (HIA) as outlined in the GP Forward View - in particular, no.5 Productive Work Flows - has the CCG delivered on this and if so, who provided this training (external or in-house)
BOL/FOI/12542	13/08/2018	Answered within 20 working days	CCG Policy	Requester would like to know if patients within the CCG locality automatically qualify for fertility treatment on initial presentation if they meet all funding requirements (i.e. MA), if they have to self-fund before receiving IVF on the NHS and how many cycles are offered
BOL/FOI/12548	14/08/2018	Answered in more than 20 working days	Continuing Healthcare	Information requested about the CCG's Continuing Healthcare Fast Track Applications - how many applications were received in 2017/18, how many were funded, what was the average waiting time from this being approved to the care package being provided
BOL/FOI/12554	15/08/2018	Answered within 20 working days	Condition/ Treatment specific	Requester has asked for information about non-surgical interventions for Facial Nerve Palsy, including the availability of specialist physiotherapy and Trophic Electrical Stimulation

Reference No.	Received	Response Sent on Time?	Theme	Nature of Request
				(TES)
BOL/FOI/12568	16/08/2018	Answered within 20 working days	CCG contracts	Requester has asked if the CCG has an existing Community Dermatology Service and if so, who is the current provider, the length of the contract, and the date that the contract will be reviewed
BOL/FOI/12574	16/08/2018	Answered within 20 working days	CCG contracts	Requester would like to know if the CCG has an existing Referral Management Service and if so, who the current provider is, the length of contract, the specialities covered, and the date that contract will be reviewed
BOL/FOI/12580	17/08/2018	Answered within 20 working days	Commissioning	Information requested about the provision of enhanced/intensive community support services for children with a learning disability and/or autism who display challenging behaviour
BOL/FOI/12586	17/08/2018	Answered within 20 working days	Commissioning	Information sought about the CCG's locally commissioned services in general practice
BOL/FOI/12593	17/08/2018	Answered within 20 working days	Continuing Healthcare	Information sought about the CCGs Continuing Healthcare process management
BOL/FOI/12600	20/08/2018	Answered within 20 working days	CCG Policy	Information sought about the CCG's policy regarding fertility treatment and transgender individuals under the age of 18 years old and specifically any guidelines or policy the CCG uses to consider whether a trans applicant under the age of 18 years old should be commissioned for fertility treatment
BOL/FOI/12608	21/08/2018	Answered within 20 working days	NHS 111	Requester would like to know if the CCG has implemented direct booking of in-hours GP appointments through NHS 111 and if so, the percentage of callers offered an appointment, the percentage of callers that take this up, and the number of GP appointments that are reserved for direct booking
BOL/FOI/12618	29/08/2018	Answered within 20 working days	CCG Policy	Requester would like to know the CCG's referral criteria for

Reference No.	Received	Response Sent on Time?	Theme	Nature of Request
				bariatric surgery (tier 4 weight management) and elective hernia repair
BOL/FOI/12624	29/08/2018	Answered in more than 20 working days	Commissioning	Information sought about the CCG's mental health spend from 2013/14 to 2017/18, including the NHS and non-NHS providers of inpatient beds, annual Mental Healthcare spend, day rates for acute Mental Health beds and rehabilitation Mental Health beds for NHS and non-NHS providers
BOL/FOI/12630	29/08/2018	Answered within 20 working days	Commissioning	Requester has asked for a breakdown of the CCG's total spend in 2015/16, 2016/17 and 2017/18 and Mental Healthcare spend for the same years
BOL/FOI/12636	30/08/2018	Answered within 20 working days	Commissioning	Information sought about the CCG's wheelchair service, including current and previous providers, the eligibility criteria, and proposed or changes made to the eligibility criteria
BOL/FOI/12642	31/08/2018	Answered within 20 working days	Commissioning	Information sought about the number of referrals that have been made by Primary Care for overweight/obese people to use gym facilities
BOL/FOI/12648	03/09/2018	Answered within 20 working days	CCG contracts	Requester has asked for full details of all contracts the CCG has with a number of Nursing/Care Homes
BOL/FOI/12653	04/09/2018	Answered within 20 working days	Contact details	Requester has asked for the named contact within the CCG with responsibility for deciding which diagnostic tests should be performed in Primary Care
BOL/FOI/12654	04/09/2018	Answered within 20 working days	Finance	Requester would like to know if the CCG operates a 'Grant Scheme' and if so, what is the total value of grants and to how many organisations have they been awarded, the typical duration of grants and if they are awarded to charities and voluntary organisations (CVOs)
BOL/FOI/12660	04/09/2018	Withdrawn	Commissioning	Information requested about the commissioning of 24-hour home care packages - including details of the CCG's Head of Commissioning, how many packages have been

Reference No.	Received	Response Sent on Time?	Theme	Nature of Request
				commissioned, and the average cost of a live-in care package.
BOL/FOI/12666	05/09/2018	Answered within 20 working days	Commissioning	Information requested about the CCG's commissioned ADHD service, including the number of Children's and Young People accessing this service, the number of Children and Young People with formal diagnosis of ADHD, the average waiting time from referral to assessment and referral to diagnosis
BOL/FOI/12672	07/09/2018	Answered within 20 working days	Commissioning	Information sought about the total amount spent on commissioning of healthcare services, the amount spent on non-NHS providers, and a list of these providers
BOL/FOI/12678	07/09/2018	Answered within 20 working days	Individual Funding Requests	Information requested about the CCG's IVF policy, including the number of cycles and the age of woman/man
BOL/FOI/12686	10/09/2018	Answered within 20 working days	HR	Requester would like to know if the CCG pays the cost of DBS checks for new and existing staff, and if the CCG uses the update service
BOL/FOI/12692	11/09/2018	Answered within 20 working days	Commissioning	Requester would like to know what services the CCG commissions for Children and Young People with problematic or harmful sexual behaviour and the guidance that informs the CCG's practice
BOL/FOI/12698	11/09/2018	Answered within 20 working days	IM&T	Requester has asked what IT system the CCG uses for Continuing Healthcare and the start/end dates of the software contract
BOL/FOI/12704	11/09/2018	Answered within 20 working days	Medicines Management	Requester has asked if the CCG offers the FreeStyle Libre device on prescription to patients with type 1 diabetes and for information regarding to the number of times this has been prescribed/amount spent by the CCG since it was included in the Drug Tariff
BOL/FOI/12711	12/09/2018	Answered within 20 working days	Finance	Information sought about the cost incurred by the CCG for 2016, 2017, and the year to date regarding the administration and

Reference No.	Received	Response Sent on Time?	Theme	Nature of Request
				management of the competitive tendering process
BOL/FOI/12717	13/09/2018	Answered within 20 working days	CCG Policy	Requester has asked for the CCGs policies on a number of procedures of low clinical value, including hernia repair, male and female breast augmentation/reduction, haemorrhoidectomy, pinnaplasty and tonsillectomy
BOL/FOI/12732	17/09/2018	Answered within 20 working days	Medicines Management	Requester has asked for a list of all prescribing rebate schemes that the CCG currently has with start dates
BOL/FOI/12738	18/09/2018	Answered within 20 working days	Individual Funding Requests	Information requested about the funding of IVF treatment for couples using surrogates, donated sperm and donor eggs
BOL/FOI/12744	19/09/2018	Answered within 20 working days	Condition/Treatment specific	Information requested about the application of NHS England's guidance on minor, self-limiting or otherwise short-term conditions for which over the counter items should not routinely be prescribed
BOL/FOI/12751	21/09/2018	Answered within 20 working days	Continuing Healthcare	Information requested about the CCG's spend on Personal Health Budgets
BOL/FOI/12757	21/09/2018	Answered within 20 working days	Condition/Treatment specific	Information requested about the CCG's spend on Trophic Electrical Stimulation, with reference to the Greater Manchester EUR Policy Statement for Trophic Electrical Stimulation for Facial Palsy, reference GM005
BOL/FOI/12763	21/09/2018	Answered within 20 working days	Continuing Healthcare	Information requested about the CCG's processes and systems for the management of Personal Health Budget claims
BOL/FOI/12769	24/09/2018	Answered within 20 working days	IM&T	Information requested about the CCG's spend on systems and sub-systems for FY 2015-16, FY 2016-17, FY 2017-18 and projected spend for FY 2018-19
BOL/FOI/12776	24/09/2018	Answered within 20 working days	Medicines Management	Information requested about the guidelines that in place for the provision of blood meter strips - including copy guideline, date for review, contact details of CCG staff involved in the decisions, how does a provider become

Reference No.	Received	Response Sent on Time?	Theme	Nature of Request
				involved in a review, and are any rebate schemes in place
BOL/FOI/12801	26/09/2018	Answered within 20 working days	Condition/ Treatment specific	Information sought about the cost of Venous Thromboembolism (VTE) prevention and management practices at CCG level
BOL/FOI/12807	25/09/2018	Answered within 20 working days	CCG Structure	Requester has asked for an up to date organisational structure chart for Children's and Adult's Social Services
BOL/FOI/12808	21/09/2018	Answered within 20 working days	Medicines Management	Requester has asked for all correspondence between the CCG and Aymes and between the CCG and any Medicines Management Team, prescribers or pharmacies regarding the Rebate Agreement